

hardtofind.

HardToFind is an online marketplace. It offer products for purchase on behalf of various Sellers (including by taking orders and collecting payment) as the agent of the Seller, and not on our own behalf.

The API Integration allows you to connect to the NPFFulfilment Logistics Platform -

- Pull orders from HardToFind client site
- Push tracking numbers back to HardToFind from NPFFulfilment
- Push the Available Stock on Hand quantity

Requirements from client in order to integrate with NPFFulfilment platform.

- User name
- Password

Order Filters that can be applied are as below:

Order Start Date: - This is the date that the client would like to start sending the live orders for shipment. This will start from 12AM on a particular date. We cannot apply a particular time to pull the orders; hence it is just the date that is captured.

Prefix of the order: - We can apply a prefix to the order numbers coming in from HardToFind. For instance, if the order number from HardToFind is 1001 then we can add a prefix like HTF. On the NPFFulfilment platform this order will be HTF1001. Sometimes a client can have multiple stores on HardToFind, at this time the prefix helps to differentiate the orders from each site. For instance, if site 1 has order 1001 and site 2 also has order 1001 then prefix applied can be

Site 1 – HTF

Site 2 – HTF2

Hence the orders in the NPFFulfilment platform will appear as

Site 1 – HTF1001

Site 2 – HTF21001

Country Filters: - using this feature we can always update the countries from which the client wishes to receive the orders.

Order Status: - Statuses an order can go through are

****Order Statuses that a customer order will go through****

READY ---- The Order has been paid for fully and is awaiting fulfillment by the Seller

PROCESSED ---- The Order has been picked up by the Seller and is undergoing fulfillment

SHIPPED ---- The Order items have been fully shipped by the Seller.

RETURNED ---- The Order has been returned in full.

REFUNDED ---- The Order has had the monies refunded to the Shopper

CANCELLED --- The Order has been cancelled by the Customer Support team and the finances manually corrected.

Testing Criteria: Test Orders to be created using the following test item to test the full integration. These are test items we will not physically dispatch them during the testing process.

NPF001 / NPF004 / NPF005

Specified Order Status: NPFulfillment will pull orders from client's store in their specified order status. NPF will mark the order as shipped and update tracking number and carrier name to HardToFind once orders are shipped from NPF.

Stock Updates: NPFulfillment can push the stock levels to the client HardToFind cart.

There are two options

- SOH Quantity – This is the actual physical stock at the warehouse.
- Available SOH Quantity – This is the quantity that is retrieved after deducting the orders from the SOH/ Ready for Process stage/ Back orders if any

This happens once the orders are processed and shipped on our end.

The above Pull and push takes place at frequent intervals.