



Prime Penguin is a Stockholm based e-commerce logistics venture, backed by established tech investors and industry professionals. Our vision is to digitize and enable the world's best logistics for your e-commerce, where your customers are located

The API Integration allows you to connect to the NPFulfilment Logistics Platform -

- Pull orders from Prime Penguin client site
- Push tracking numbers back to Prime Penguin from NPFulfilment
- Push the Available Stock on Hand quantity

Requirements from client in order to integrate with NPFulfilment platform.

- Email Id
- Password
- Tenant Id

Order Filters that can be applied are as below:

Order Start Date: - This is the date that the client would like to start sending the live orders for shipment. This will start from 12AM on a particular date. We cannot apply a particular time to pull the orders; hence it is just the date that is captured.

Prefix of the order: - We can apply a prefix to the order numbers coming in from PrimePenguin. For instance, if the order number from PrimePenguin is 1001 then we can add a prefix like PP-. On the NPFulfilment platform this order will be PP-1001. Sometimes a client can have multiple stores on PrimePenguin, at this time the prefix helps to differentiate the orders from each site. For instance, if site 1 has order 1001 and site 2 also has order 1001 then prefix applied can be

Site 1 – PP1-

Site 2 – PP2-

Hence the orders in the NPFulfilment platform will appear as

Site 1 – PP1-1001

Site 2 – PP2-1001

Country Filters: - using this feature we can always update the countries from which the client wishes to receive the orders.

Logistic Id Filters: - using this feature we pull order only from the particular logistic id.

Sales Channel Filters: - using this feature we pull order only from the particular sales channel (ex: Shopify, WooCommerce, etc.)

****Order Statuses that a customer order will go through****

Order Status : any, inprogress, fulfilled, pending, cancelled, refunded (We need to pull the inprogress, pending orders).

Testing Criteria: Test Orders to be created using the following test item to test the full integration. These are test items we will not physically dispatch them during the testing process.

NPF001 / NPF004 / NPF005.

Please contact the Prime Penguin team to get the Tenant Id for your account. Send the Email Id, Password and Tenant id to NPF team. Thanks.