



## HARDTOFIND INTEGRATION

# NPF API Integration with FM for HardToFind

### **\*\*Workflow\*\***

- NPF pulls orders from HardToFind
- NPF pushes tracking numbers to HardToFind
- NPF update available stock on hand to HardToFind

### **\*\*What we NPF need from you?\*\***

1. User name
2. Password

### **\*\*We can apply the following order Filters\*\***

- Order Start date      Start Date to pull the orders
- Prefix of the order      Prefix that can be attached to all HardToFind Orders
- Specific countries      Filter to pull orders for Specific country
- Order Status      Specified order status

**\*\*Order Statuses that a customer order will go through\*\***

READY ---- The Order has been paid for fully and is awaiting fulfillment by the Seller

PROCESSED ---- The Order has been picked up by the Seller and is undergoing fulfillment

SHIPPED ---- The Order items have been fully shipped by the Seller.

RETURNED ---- The Order has been returned in full.

REFUNDED ---- The Order has had the monies refunded to the Shopper

CANCELLED --- The Order has been cancelled by the Customer Support team and the finances manually corrected.

Test Orders to be created using the following test item to test the full integration

These are test items we will not physically dispatch them during the testing process

Item Code	Description
NPF001	This is Test Item 1
NPF004	This is Test Item 2
NPF005	This is Test Item 3

NPF will pull orders in their specified order status.

NPF will mark the order as shipped and update tracking number and carrier name to HardToFind once orders are shipped from NPF.

NPF will update stock on hand to HardToFind once a day after order processing.

The above Pull and push takes place at frequent intervals.